

I have a problem with Sprint PCS. I purchased a telephone from them and I was having problems with it so I had to get a replacement phone. After I got that replacement phone that I had to pay \$35 for even though I have the insurance on it that began to mess up. So I call to let them know. They told me I would have to pay another \$35 to get another phone or just buy another phone. I paid \$179.99 for my phone plus tax and I have insurance so why should I have to keep paying especially since my warranty is not up until April 26, 2003. I will be glad if they get Verizon in this area because I am switching. I hope that Sprint will improve because if they don't I will pay \$150.00 to break my contract. Thank you